

[Valid from 1st January 2022](#)

(1) CANCELLATION POLICY:

4.1 All cancellations will become valid on the date of receipt by Traveltime of written notice, canceling the reservation.

4.2 In the case of any cancellation, the following cancellation fees will apply:

4.2.1. Groups (7 or more Pax)

- a) *Cancellation of the entire group arrangements:*
12 to 6 weeks prior to arrival: 10% of contract value
Less than 6 weeks: 100% of contract value

b) Cancellations of individual

Participants (Travelers) and Groups of less than 7 pax: (% of tour price):
60-30 days prior to arrival date: 10%
30-21 days prior to arrival date: 50%
20-8 days prior to arrival date: 75%
7 days and less prior to arrival: 100%
No shows: 100%

NOTES:

- In cases where cancellation falls outside of the above parameters, a 10% handling charge becomes applicable.
- Where refunds are due, repayment will be made within 5 working days after the scheduled completion date of the tour.

c) Covid-19:

- Where Covid19 affects a tour, we will not cancel the tour if only one person falls ill.
- We will, where possible, postpone a tour rather than refunding payments. This includes the reestablishment of "lock-down status" as well.
- Where refunds are applied, a 10% handling charge will apply.

(2) Our Trading Terms are available on-line at:

<https://www.traveltime.co.za/wp-content/uploads/2022/09/Traveltime-Trading-Terms-Conditions-2022-23.pdf>

for Traveltime,

BP Coombes
Member

[\(Cancellation Policy TT 2022.23.doc\)](#)

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